



CITY OF HOT SPRINGS

Utilities Department

780 Adams Street

Hot Springs, Arkansas 71901

June 24, 2022

Ms. Ellen Carpenter
503 Wilson Lake Lane
Hot Springs, Arkansas 71901

RE: Standard Operating Procedure for Manhole 1750

Mrs. Carpenter,

Thank you for your concern with the sampling procedure and public notification on Spencer's Bay. Your understanding of the Standard Operating Procedure for Manhole 1750 is correct. In your letter, you state that the City is not fully implementing the sampling plan and is not issuing CodeRed alerts as required.

I must acknowledge our omission of the CodeRed alert. I have met with the employees involved in the protocols for MH 1750 and assigned responsibility for future activation of the alert.

The April 13, 2022 SSO event did not reach receiving waters. The overflow was held within the containment structure around MH 1750. Therefore no sampling/testing or CodeRed alerts were required. Although it is listed as two events, the sample in question (May 21 – 22 and May 22 - 23, 2022) was, in fact, one overflow. The overflow stopped for a brief period and restarted. Our lab received notification that Manhole 1750 began overflowing on May 21, 2022. By the time we were scheduled to grab samples, the manhole had started overflowing again. We waited until the overflow ceased on May 23, 2022. The WQA sample was collected on May 24, 2022. Manhole 1750 overflowed again on May 25, 2022 and the WQA sample was collected on May 26, 2022. All of our sampling was within the terms of our SOP and our CAO agreement. Unfortunately the signage we put out has been removed by parties other than Utility personnel. We are in the process of having more signs printed.

I hope this addresses the concerns you expressed to Arkansas Energy & Environment | DEQ.

Sincerely,

Monty Ledbetter
Utilities Director

cc: City of Hot Springs - Bill Burrough, City Manager | Denny McPhate, Deputy City Manager | Monty Ledbetter, Utilities Director
Arkansas Energy & Environment - Richard Healey, Enforcement Manager | Leslie Allen-Daniel, Enforcement Analyst
